



March 19, 2020

Dear Friends and Associates,

We are writing to inform you of the actions Valiant Home Remodelers is taking to ensure business continuity as we closely monitor and respond to the evolving coronavirus (COVID-19) situation.

Above all else, we want to let you know that the well-being and safety of our customers and employees is, as always, a top priority. We sincerely hope that you, your families, friends and loved ones are staying safe and healthy during this time.

- We are dedicated to ensuring the well-being of all VHR employees and are working to provide a healthy and safe working environment. This includes daily cleanings of our facility. Additionally, we have in place all necessary systems needed for remote (Work-at-Home) functioning.
- Be assured it is our intention to fulfill all commitments to our customers with the level of service you have come to expect. But most importantly, all Valiant employees having direct customer contact, specifically sales and installation personnel, have been instructed to follow guidelines issued by the CDC that are designed to protect your and their health.
- We have communicated with our employees and installers to let them know that we're doing everything we can to continue with project work, but that under no circumstance is it acceptable to come to work with any flu or cold-like symptoms. Further, they have been made aware that everyone must be paying hyper-attention to personal hygiene and the respect of personal space.

We are committed to our social responsibility to support the health and safety of our employees, customers, partners, and community. Thank you for your continued support and understanding in these matters. All our teams remain at your disposal and we will communicate any further updates.

Thank you and wishes for good health